



NEWSLETTER – OCTOBER – DECEMBER 2022

PHOENIX TRAINING GROUP:

GOOD NEWS STORIES



APPRENTICESHIPS

Congratulations to **Millie** for successfully completing her Level 2 Hospitality Team Member apprenticeship and achieving a pass.

Congratulations to **Hannah** for successfully completing her Level 3 Business Administrator apprenticeship and achieving a pass.

Congratulations to **Jessica** for successfully completing her Level 3 Business Administrator apprenticeship and achieving a pass.

Congratulations to **Benjamin** for successfully completing his Level 3 Team Leader/Supervisor apprenticeship and achieving a Distinction Grade.

Congratulations to **Daniel** for successfully completing his Level 3 Team Leader/Supervisor apprenticeship and achieving a pass.

Congratulations to **Colin** for successfully completing his Level 3 Team Leader/Supervisor apprenticeship and achieving a pass.

Congratulations to **Alix** for successfully completing his Level 3 Learning Mentor apprenticeship and achieving a Distinction Grade.

Congratulations to **Benjamin** for successfully completing her Level 3 Learning Mentor apprenticeship and achieving a Distinction Grade.

Congratulations to **Summer** for successfully completing her Level 3 Learning Mentor apprenticeship and achieving a Distinction Grade.

Congratulations to **Sadie** for successfully completing her Level 3 Business Administration apprenticeship and achieving a Distinction Grade.

Congratulations to **David** for successfully completing his Level 2 Customer Service apprenticeship and achieving a Distinction Grade.

Congratulations to all our achievers!



APPRENTICESHIPS

Here is a list of apprenticeships that we offer:

- Warehouse supply chain operator Level 2
- Trade supplier Level 2
- Hospitality Team Member Level 2
- Customer Service Practitioner Level 2
- Recruitment Resourcer Level 2
- Facilities Services Operative Level 2
- Customer service specialist level 3
- Recruitment Consultant Level 3
- Business Administrator Level 3
- Learning Mentor Level 3
- Team Leader/Supervisor Level 3
- Warehouse operations supervisor Level 3
- Regulatory compliance officer Level 4
- Employability Practitioner Level 4
- Associate Project Management Level 4
- Operations Manager Level 5

For all apprenticeship vacancies please refer to Indeed or contact Amy/Haafizah on 01709 786411

LOCAL CRIME RISKS

Antisocial behaviour has been on the increase in the South Yorkshire area. If you witness antisocial behaviour, **please contact your local police force on 999 for emergencies and 101 non-emergency and your local authority.**

Drug Related Crime has also been on the increase in the South Yorkshire area. If you or anyone you know has an issue with substances and would like support. Please contact **Frank 0800 77 66 00 / Drugs line 0808 1 606 606.**

Violence and Sexual offences have increased recently in the South Yorkshire area. If you or someone you know needs support with these please contact: **Rotherham abuse counselling services – 01709 835482 , Doncaster rape and sexual abuse services - 01302 341572**

EXCITING NEWS

We would like to welcome Katherine Margereson to our team, who has joined us as a tutor

Why not say hello and follow her on LinkedIn – Katherine Margereson

To keep up to date with news follow Xtol Development Services Limited, Amy Hearne and Haafizah Fiaz on LinkedIn

XTOL's new address: Silkstone House, Pioneer Close, Wath Upon Dearne, S63 7JZ

XTOL have successfully been listed on the Skills Bank provider framework offering short programmes supporting local businesses to upskill its workforce.

Here is a list of short programmes we offer -

- Business Regulatory Compliance Programme
- Introduction to Regulatory Business Compliance
- Managing People Programme
- Introduction of Managing People
- Introduction to Project Management
- Project Management Programme

KNIFE CRIME

Knife crime incidents are featured regularly in the news, often with tragic consequences for the victims and their families. Reporting information on knife crime, your piece of information, no matter how small, could contribute to lives being saved.

If you have information about knife crime in your area and you're nervous about going to the police, you can:

- Call Crimestoppers on 0800 555 111 – They will never ask for your name or try to trace the number that you're calling from
- Click the link to fill in a quick & easy anonymous online form (your IP address and location are not tracked by Crimestoppers) -

<https://crimestoppers-uk.org/give-information/forms/give-information-anonymously>